



PowerPay Meter Service Agreement

- As a PowerPay metering member, a deposit is not needed. You will be required to pay a minimum amount of \$25.00 or 5 days of usage (whichever is greater) to activate a PowerPay account. This amount will be applied toward future energy usage.
 - For Existing Members all deposits held will be applied toward your outstanding balance first with any remaining deposit applied to future usage. All charges and unbilled usage must be paid before an account can be converted from postpaid to PowerPay, unless you enter into debt recovery.
 - For New Members a one-time \$5.00 membership and \$35.00 account set-up charge will also need to be paid.
- You will not receive a monthly bill. Account balance, daily usage, alert notification settings, charges and payments can be viewed on-line at www.myusage.com . This information can also be accessed by calling 1-877-775-5869. You will have a choice of alert notifications and times to choose from. Alerts can be sent via email, phone call or text. You are solely responsible for managing and updating the alert notification settings on your PowerPay account. All low-balance and disconnect notices will be sent in the manner you select for your account. Failure to properly maintain your alert notification settings may result in disconnection without further notice. You must maintain a pending disconnect alert. Alert notifications are free. Paper disconnect notices will not be mailed.
- Payments may be made in the office or over the phone with a debit or credit card Monday-Friday 8:00am-5:00pm, or by mail. Payments made on-line at www.midstateelectric.coop will post to the account between 2:00am-9:00pm. Payments made on-line after 9:00pm will post the next day after 2:00am. Balances on-line will not match the balance on MyUsage due to up-to-date readings and payments on the PowerPay system. If you decide to mail your payment, be sure to allow enough time for your payment to be received by our office to avoid disconnection.
- PowerPay Metering Charges: Current
 - Energy Charges: \$.0615/kwh
 - Facility Charges: \$.64/day
 - PowerPay Account: \$.20/day
 - Notifications: Free

*Charges may change at any time. Other charges may apply if you are receiving other Midstate services, such as security lights.

There are no late or disconnect charges. Minimum charges are calculated at a daily rate. A full settlement of the account shall be made when participation in the service ends and the account is final billed. Any remaining credit balance will be refunded.

- PowerPay accounts are not eligible for credit extensions, payment arrangements, budget billing, prompt pay discounts or electronic funds transfers. Any energy assistance will be applied to the PowerPay account once payment is received by our office. Pledges or promises will not be accepted to keep electricity on.
- Electric service will be subject to automatic disconnection if at any time the account does not have a credit balance. If service is disconnected, any outstanding balance and the minimum credit balance of \$10.00 must be paid before service will be restored, plus a minimum debt recovery amount if applicable.
- If an account is disconnected and does not re-activate within 10 days, the account will be considered closed and Midstate will mail a final bill or refund to the last known address on file. If the account is re-opened, the account set-up charge will apply.
- If returned payments, such as a bad check, are received on the account, the amount of the returned payment and a \$25 returned check charge will be applied to the member's account immediately. If this causes the credit on the account to be exhausted, service will be disconnected within 24 hours.
- If there is an amount owing from previous bills or unbilled usage at the time of converting to a PowerPay account, a percentage of future payments will be applied to that amount until paid in full.
- If, at any time, a PowerPay member wants to convert the PowerPay metering account back to a postpaid account; a deposit will be required based on three times the monthly average of the location and an account set-up charge associated with transferring the account back to a postpaid account.

PowerPay Account Information

To access your PowerPay Account information, you may call **877-775-5869** or Login to your account at www.myusage.com

Login (email): _____ Member # _____

Password: password (This password should be changed in the settings tab when you log in to your account)

Low Balance Alert Amount: \$ _____

Select how you would like to receive alert notifications, place a check on your choice(s).

Email: _____ Low Balance Pending Disc. Reconnect

Text Phone #: _____ Low Balance Pending Disc. Reconnect

Phone #1: _____ Low Balance Pending Disc. Reconnect

Phone #2: _____ Low Balance Pending Disc. Reconnect

Service Location Zip Code: _____ (For weather data)

I understand and agree to the terms of this agreement and furthermore understand that it is my responsibility to make sure that I maintain money in my PowerPay account to continue electric service.

Member's Signature: _____

Date

Spouse's Signature: _____

Date