



Prepaid Billing Service Agreement

As a Prepaid Billing member, a deposit is not needed. You will be required to pay a minimum amount of \$50.00 or 5 days of usage (whichever is greater) to activate a Prepaid account. This amount will be applied toward future energy usage.

- For Existing Members, all deposits held will be applied toward your outstanding balance first with any remaining deposit applied to future usage. All charges and unbilled usage must be paid before an account can be converted from Standard billing to Prepaid Billing unless you enter into debt recovery.
- For New Members, a one-time \$5.00 membership and \$40.00 account set-up charge will also need to be paid.

You will not receive a monthly bill. Account balance, daily usage, alert notification settings, charges and payments can be viewed online at www.myusage.com. This information can also be accessed by calling 1-877-775-5869. You will have a choice of alert notifications and times to choose from. Alerts can be sent via email, phone call or text. You are solely responsible for managing and updating the alert notification settings on your Prepaid Billing account. All low-balance and disconnect notices will be sent in the manner you select for your account. Failure to properly maintain your alert notification settings may result in disconnection without further notice. You must maintain a pending disconnect alert. Alert notifications are free. Paper disconnect notices will not be mailed.

Payments may be made in the office during normal business hours. Payments may be made online at www.midstateelectric.coop, the automated phone system or through the payment kiosk 24 hours a day. Online balances will not match the balance on MyUsage due to up-to-date readings and payments on the Prepaid Billing system. If you decide to mail your payment, be sure to allow enough time for your payment to be received by our office to avoid disconnection.

Prepaid Billing Metering Charges:

Energy Charges.....	\$0.0770/kwh
Demand Charges.....	\$1.25/kW
Facility Charges.....	\$1.17/day
Prepaid Billing Account.....	\$0.20/day
Notifications.....	Free

*Other charges may apply if you receive additional Midstate services, such as yard lights and City of LaPine Franchise tax.

- There are no late or disconnect charges. Minimum charges are calculated at a daily rate. A full settlement of the account shall be made when participation in the service ends, and the account is final billed. Any remaining credit balance will be refunded.
- Prepaid accounts are not eligible for credit extensions, payment arrangements, budget billing, prompt pay discounts or electronic funds transfers. Any energy assistance will be applied to the Prepaid account once payment is received by our office.

Power loads over 48kW are not eligible for the Prepaid Billing and may be converted to a postpaid account. A deposit may be required based on three times the highest monthly bill to continue service.

Electric service will be subject to automatic disconnection if at any time the account does not have a credit balance. If the service is disconnected, any outstanding balance and the minimum credit balance of \$10.00 must be paid before service will be restored, plus a minimum debt recovery amount if applicable.

If an account is disconnected and does not reactivate within 20 days, the account will be considered closed and Midstate will mail a final bill or refund to the last known address on file. If the account is re-opened, account charges up to \$150.00 will apply.

If returned payments, such as a bad check, are received on the account, the amount of the returned payment and a \$30 returned check charge will be applied to the member's account immediately. If this causes the credit on the account to be exhausted, service will be disconnected within 24 hours.

If there is an amount owing from previous bills or unbilled usage at the time of converting to a Prepaid Billing account, a percentage of future payments will be applied to that amount until paid in full.

If, at any time, a Prepaid Billing member wants to convert the Prepaid Billing account back to a postpaid account; a deposit may be required based on three times the highest monthly bill of the location, an account set-up charge associated with transferring the account back to a postpaid account and any unpaid usage would need to be paid in full.

In addition to the terms and conditions set forth herein, I shall comply with all rules and terms in Midstate's Prepaid Billing Service Agreement. I agree that Midstate may make revisions and amendments to its Prepaid Billing Service Agreement from time to time and I shall comply with such revisions and amendments. If there is a conflict between the terms and conditions herein and Midstate's Prepaid Billing Service Agreement, the terms of the Prepaid Billing Service Agreement shall prevail over any conflicting terms herein.

Prepaid Billing Account Information

To access your Prepaid Billing account information, call 877-775-5869 or register your account at www.myusage.com.

Login (email address): _____ Member #: _____

Password: password (The password can be changed in the User tab once you log into your account)

Low Balance Alert Amount: \$

Select how you would like to receive alert notifications. Place a check by your selections.

*A Pending Disconnect and Disconnect alert will automatically be added to your alert selections.

Email Address: _____ ☐ Low Balance ☐ Reconnect ☐ Pending Disc.
☐ Daily Balance

Text Phone Number: _____ ☐ Low Balance ☐ Reconnect ☐ Pending Disc

Phone #1: _____ ☐ Low Balance ☐ Reconnect ☐ Pending Disc

Phone #2: _____ ☐ Low Balance ☐ Reconnect ☐ Pending Disc

Service Location Zip Code: _____ (for weather data)

I understand and agree to the terms of this agreement and furthermore understand that it is my responsibility to maintain a credit balance on my Prepaid account to continue electric service. MEC reserves the right to modify this agreement based on service policies.

Member Name (printed): _____ **Date:** _____

Member Signature: _____