

MIDSTATE CONNECTION

Office Hours: 7:00 am-5:30 pm, Monday-Thursday Closed Fridays & Holidays

Don't Miss an Emergency Alert: Sign Up for SmartHub

SmartHub does more than manage your account— it's your direct line to critical information. In the event of an emergency, co-op communications will be sent via SmartHub.



You can also pay your bill, track your

energy use, and view billing history—all in one secure place.

Already have an account? Log in to make sure your mobile number and email are up to date, so you don't miss an alert.

Not signed up yet? Registering your account just takes a few minutes and only requires your name and account number.

Rate Increase Coming This Fall

Bonneville Power Administration (BPA) is expected to implement a significant rate increase in October, impacting the cost of power for all utilities served by BPA, including Midstate.

Midstate's Board of Directors and staff are evaluating rate options and will let you know as soon as we have more information to share.

Rate communications will be shared on our website, Ruralite magazine, monthly newsletters, and social media.

Your awareness and engagement are vital as we navigate these changes together.

MEC Office Closed Labor Day

Our office will be closed in observance of Labor Day on Monday, September 1st. Our outage line is available 24/7 at 800-752-5935.

Optional Time of Use (TOU) Rate Offers More Control Over Your Bill

Midstate Electric is committed to providing affordable and flexible rate options that align with our members' unique energy needs. That's why we're introducing an optional Residential Time of Use (TOU) Rate.

TOU provides members the opportunity to save money by shifting their energy consumption to "off-peak" hours when power costs are the lowest.

What is Time of Use (TOU)?

A Time of Use rate charges different prices for electricity depending on the time of day. Electricity costs more during on-peak hours (when the demand for electricity is highest) and less during off-peak hours (when demand is lower). Both Midstate and the membership save money by shifting energy usage to off-peak times.

Is TOU Right for You?

Review your energy usage to see if Time of Use might be right for you. To get the most out of our Time of Use rate, you must reduce your electricity use during on-peak periods and/or shift that use to off-peak periods.

Before you enroll, implement changes and track your usage in Smarthub to see if Time of Use is right for you.

Business Hours: 541-536-2126 After Hours Outages: 800-752-5935

If you have an electric vehicle, Time of Use is a great option. Many electric vehicles and home chargers allow you to schedule charging times, so you can simply program your vehicle to start charging overnight during off-peak hours (when rates are lowest).

How to Enroll

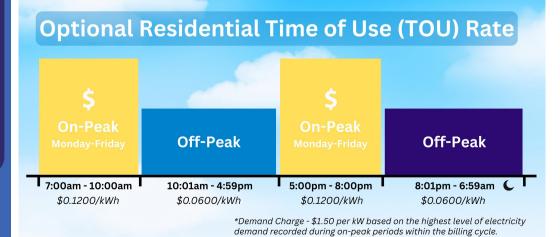
The Time of Use rate is available to residential members on standard billing.

To enroll, complete the form on our website and return it to our office, or stop by and sign up in person. Once enrolled, TOU will take effect with your next billing cycle.

Have Questions?

We're here to help! Stop by our office or call us at 541-536-2126.

On-peak hours are Monday-Friday, 7:00 a.m. to 10:00 a.m. and 5:00 p.m. to 8:00 p.m. at a rate of \$0.1200/kWh. All other hours are off-peak at a rate of \$0.0600/kWh.



Visit our website for more information at www.midstateelectric.coop/tou



Rising temperatures, prolonged droughts and changing weather patterns are creating conditions ripe for fires in Oregon. As a result, more communities are now facing growing threats from wildfires, prompting a need for broader awareness and preparedness nationwide.

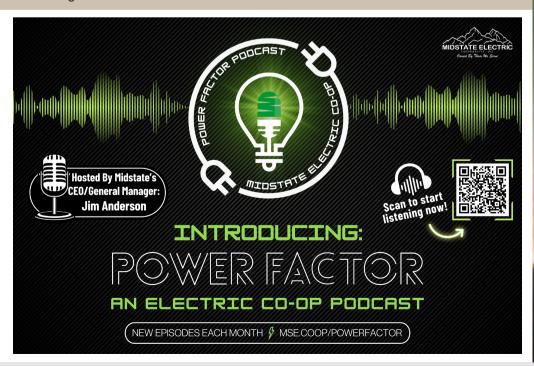
Midstate is working to reduce the risk of wildfires throughout our service territory. Through regular vegetation management, grid maintenance, and hardening practices, we are proactively working to reduce risks and improve the reliability of our local system.

As a Midstate member, there are steps you can take to prevent wildfires.

1. Properly extinguish campfires.
Always douse your campfire with
water, stir the ashes and ensure
everything is cool to the touch before
leaving the area.

- Clear vegetation and debris.
 Maintain a defensible space around your home by removing dry leaves, dead branches and other flammable materials.
- 3. Use equipment safely. Tools like lawnmowers or chainsaws can spark fires. Use them during cooler times of the day and keep them in good working condition. Avoid using equipment during extreme weather conditions.
- 4. Follow local fire regulations. Always check for burn bans or restrictions in your area before burning anything or using open flames outdoors.

For more information on wildfire prevention and preparedness, visit our website, www.midstateelectric.coop/wildfire-preparedness.



FLY DRONES SAFELY



Midstate uses drones as a professional tool to safely inspect power lines and equipment. These inspections help us identify potential issues. Our certified drone operators follow strict safety protocols and FAA regulations.

It's important to keep personal drones away from overhead power lines. Never fly near power lines or electrical substations. A drone striking a power line could cause outages or start fires. It may also bring down live wires, creating a serious electrical safety hazard.

Touching a downed line or anything it contacts—like fences or trees—can lead to serious injury or death. Stay far away and instruct others to do the same. If you see a downed power line, call 911 immediately and notify emergency services and the utility.

Follow federal guidelines for registering drones or getting business approval. Always be aware of and follow local and state drone laws and ordinances.

Also, keep these FAA safety guidelines in mind:

- Before flying the drone, check it for damage. Have a damaged drone repaired before use.
- Never fly drones higher than 400 feet.
- Do not fly the drone beyond your line of sight.
- Do not fly near airports, manned aircraft, stadiums, or people.
- Do not fly for commercial purposes, unless specifically authorized by the FAA.
- Do not fly in bad weather conditions, such as low visibility or high winds.
- Never fly your drone recklessly. You could be fined for endangering people or other aircraft.

