



A Touchstone Energy® Cooperative 

16755 Finley Butte Road
P.O. Box 127
La Pine, OR 97739

www.midstateelectric.coop
info@midstateelectric.coop
541-536-2126 • 800-722-7219

Departments

Member Service Option 3
Engineering Option 4
Marketing Option 5
Operations Option 6

After-Hours Outage and Emergencies:
541-536-2165
or 800-752-5935

OFFICE HOURS

Monday through Thursday
7 a.m. to 5:30 p.m.
Closed Fridays and holidays

BOARD OF DIRECTORS

President

Alan Parks, Fort Rock

Vice President

Gordon DeArmond, Crescent

Secretary/Treasurer

Vic Russell, Fall River

Diana Cox, Christmas Valley

Bud Kendall, La Pine

Robert Reed, La Pine

Leland Smith, Sunriver

Ron Sommerfeldt, Gilchrist

Ken Wilson, Chemult

Board meets the fourth Monday
of each month at the co-op office.

STAFF

General Manager

Dave Schneider

Operations/Engineering Manager

Steve Hess

Marketing Manager

Teresa Lackey

CFO/Accounting Manager

Jami Steinhauer

Information Services Manager

J.D. Powers

Attorney

Raymond Kindley

OR-23

Manager's Message

Dear Member:

Midstate Electric Cooperative continues to monitor and follow the advice from the Centers for Disease Control and Prevention, World Health Organization, and our state and local government in protecting one another from contracting and spreading COVID-19. We are implementing lessons learned from others to slow the spread of the virus.

Lobby Closed to the Public

In response to Gov. Kate Brown's directives to contain the spread of COVID-19, our office lobby is closed to the public. Rest assured, we are still open for business.

COVID-19 may necessitate changes in how we interact, but it will not change what we do. Line crews still respond to outages, service order work continues, bills will be processed and mailed, and you can still speak with our employees about your bill or service by calling 541-536-2126.

Although our payment kiosk and drop box are available at the office, I encourage you to consider other payment options to avoid leaving the safety of your home. Payments can be made by calling 541-536-2126 option 2 or by managing your account via SmartHub (standard billing) or MyUsage (prepaid billing) on our website, www.mse.coop. If you need help, call and speak to one of our member service representatives.

Payment Assistance

MEC is working with federal and state assistance programs to secure funding for members who are having difficulty paying their bills. If you are in that situation, call us at 541-536-2126 for available options, including community assistance programs.

In the spirit of the community working together, members who want to help those affected financially by COVID-19 can contribute to MEC's relief fund by calling us.

Keeping the Lights On

The key to keeping the lights on is healthy employees. We are thankful no one at MEC has tested positive for COVID-19. We continue to follow preventive measures to decrease the risk.

The line crews have been separated from other employees and even from each other to limit possible spread of the virus. Crewmen have been assigned to permanent crews and report to separate locations at the headquarters facility or take trucks home at night and report directly to the job site. When not enough company vehicles are available to ensure the CDC recommended social spacing, crewmen are paid mileage to use personal vehicles.

Separation of the office employees has taken place. To the extent possible, employees are working from home. For employees unable to work from home due to technical and corporal limitations, we have established working areas per CDC guidelines, and have increased cleaning and sanitizing procedures.

Please take care, stay well and know we will continue to operate and provide the highest-quality service possible.

Thank you for your continued support through this difficult time. We will keep your lights on.

In-person Annual Meeting Canceled

Please see page 8 for additional information.

Dave Schneider
General Manager